

St Vincent de Paul Society (England & Wales)

Instructions to sellers of raffle tickets

Regarding the protection of children and the vulnerable

It is illegal for anyone under the age of 16 to take part in a lottery*. The St Vincent de Paul Society has taken steps to ensure that our lotteries do not attract young people.

As a seller of raffle tickets you are asked to take the following steps:

- You must never sell tickets to anyone that you believe to be under the age of 16. If in doubt of a person's age, then it is better to refuse to sell them a ticket or ticket(s).
- Do not sell tickets to someone under the age of 16 even if they claim to be buying these on behalf of an adult.
- You must never ask someone under the age of 16 to sell tickets for you or on behalf of the Society.
- If you discover that the Society has inadvertently sent raffle tickets to someone under the age of 16 then please forward the details to SVP, National Office, 5th Floor, 291-299 Borough High Street, London, Se1 1Jg or phone 020 7407 4644 or email raffle@svp.org.uk. Please advise anyone under the age of 16, who is in possession of Society raffle tickets, to return them.

Please also note the following:

- Any player who provides dishonest information regarding their age automatically forfeits the right to any prize.
- Any player that is found to be under 16 years of age will have any monies paid in relation to the lottery returned to them.
- Anyone who has received books of raffle tickets can request a self-exclusion from our database for future lottery mailings. They can either phone the Society on 020 7407 4644 or email raffle@svp.org.uk.

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We also ask you to be vigilant when considering selling tickets to vulnerable people or when they ask you to sell them a ticket or tickets. A vulnerable adult is defined in 'No Secrets' (the Government's Guidance on Adult Abuse) as: - 'a person aged 18 years or over, who is in receipt of or may be in need of community care services by reason of 'mental or other disability, age or illness and who is or may be unable to take care of him or herself, or unable to protect him or herself against significant harm or exploitation'.

- We ask you not to sell tickets if the person purchasing them is not fully aware of the nature of the transaction or is not mentally competent to enter into the transaction
- Be sensitive to the circumstances of those on low incomes, particularly those on a pension and do not sell them more tickets than they can afford no matter how generous they want to be.

Further information can had by contacting National Office on 020 7407 4644 or by emailing raffle@svp.org.uk. The Society's policy document on Social Responsibility in Gambling can be found on its website, www.svp.org.uk. You can also obtain a copy by phoning 020 7407 4644 or by emailing raffle@svp.org.uk.

(Please note that the words "lottery" and "raffle", as used in this document, are interchangeable).